

Next-Level Care is comprised of **nearly 100 actions and layered safety measures** designed to reduce risk and keep our guests and employees healthy and safe while traveling with us.

**ENHANCED
CLEANING &
SANITIZERS**



Enhanced cleaning between flights.

Starting in July, individual hand-sanitizer wipes will also be available on board.

At our airports, we're rolling out additional hand-sanitizing stations in check-in lobbies and gate areas.



Electrostatic disinfectant sprayers are used to sanitize surfaces like overhead bins, armrests, tray tables, seatbelts, lavatories.

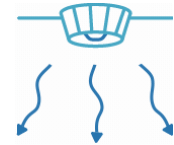
**HOSPITAL-
GRADE
FILTRATION**



Aircraft are equipped with HEPA filters--the same kind found in hospital operating rooms.



The air flows from the ceiling to the floor and creates completely new air in the cabin every 2 to 3 minutes.



Want more filtered air? Open your vent. That air is filtered for your seat only.

**FACE
COVERING
REQUIREMENT**



Face masks are required for all guests 12 and over and employees. While face coverings are not required for guests under 12, they are recommended for children 2 and older.



Face covering must cover your nose and mouth and should only be removed when eating or drinking. If you don't comply, you'll get a warning.

**PERSONAL
SAFETY**



Our food and beverage service on board has been reduced to limit interaction.



To allow for physical distancing, airport spaces and boarding procedures have been updated.

As a part of the check-in process, you will be asked to complete a health agreement confirming you have not exhibited COVID-19 symptoms in the last 72 hours, have not been in close proximity to someone who has tested positive and will follow our face covering requirement.

